

Kramer Levin Uses Litera Desktop to Streamline Their Document Drafting

OVERVIEW

Since Kramer Levin's founding in 1968, the firm has been providing its clients with proactive, creative, and pragmatic solutions that address today's most pressing legal issues. Cultivating an environment for success, the award winning firm believes in continuously challenging the status quo to drive innovation.

One area of focus has been the lawyer's document drafting workflow: specifically reviewing the programs and processes in place to support it. User feedback was that they wanted to spend more time building client relationships and less time on some of the more technical aspects of document creation. At the same time, the IT department aimed to reduce time and effort spent on tech support and avoid "conflict" between software add-ins.

To address these needs, Kramer Levin evaluated its current tech stack and set out to find answers: How can we improve upon the existing document drafting solutions? How can our current systems and solutions integrate with each other better? Is there room to simplify processes for IT and consolidate vendors?

The firm also recognized an immediate need to enhance two tasks within the document drafting workflow: (1) how users compare multiple documents and (2) how they build, analyze, and correct them.

SOLUTION

Kramer Levin has used Litera solutions to repair and style documents for many years, and more recently, extended the relationship to include the comparison and proofreading solutions to ensure that each document meets the firm's strict quality standard and clients' expectations.

According to Chris Brady, Associate Director at Kramer Levin, "These solutions came at a busy time for the firm; but, given their ease of use and how much time they save, it was simple for everyone to see the value. I showed a few associates how the products work at an informal training and they loved it. Weeks later, I would still get requests for access!"

At ILTACON, Joe Palmeri, Kramer Levin CIO, and his team were introduced to Litera Desktop, a single toolbar that supports the entire document drafting lifecycle. In addition to the tools already in use by the firm that create and check documents, Litera Desktop also helps improve and secure document collaboration. Instead of disconnected steps, Litera Desktop integrates every tool into one simplified workflow. Palmeri describes how it benefits the entire firm: “When every tool our lawyers need is within one ribbon, they can stay within their workflow and not have to switch between systems. There is no longer a need to switch from one window to another or copy and paste from one application to another.”

Kramer Levin decided to implement Litera Desktop and empower their lawyers to seamlessly create, format, and check documents, store and access clauses, and clean metadata from one unified interface.

RESULTS

In order to ensure a smooth transition and high user adoption, lawyers and knowledge managers have been receiving custom deployments of Litera Desktop in waves.

Now, not only does the firm provide an integrated solution that streamlines the lawyer’s document drafting workflow, Litera Desktop also creates operational efficiencies for IT by consolidating software updates and support.

Chris Brady, who has been managing the deployment and feedback, explains, “With Litera Desktop, what we’re seeing is the power behind all Litera solutions in one Office ribbon, in a way that is unique to each person’s needs. With this intuitive environment, we can spend more time with clients delivering value, and less time cleaning documents and searching for drafting tools.”

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Joe Palmeri
Chief Information Officer,
Kramer Levin

About the Kramer Levin

Kramer Levin provides its clients proactive, creative, and pragmatic solutions that address today’s most challenging legal issues. The firm is headquartered in New York with offices in Silicon Valley and Paris and fosters a strong culture of involvement in public and community service. Kramer Levin and its attorneys have been recognized by Best Lawyers, U.S. News and World Report, Chambers series, Benchmark Litigation, Lawdragon, National Law Journal, BTI Client Service All-Star Team for Law Firms, Legal 500 series and M&A Advisor, among many others.

About Litera

Litera is the leading provider of software for law firms and document-intensive organizations across the globe, helping them satisfy client demands. Our document drafting products empower users to create, proofread, compare, clean, and distribute high-quality content quickly and securely, from any device, while our transaction management platform converts the manual, tedious process of managing transactions by creating a secure, collaborative workspace and automating the entire signature process.